



PARTS CENTER

www.tonkin.com

Warranty Part Claim Form

Please print the following information to process claim:

Date _____

Invoice Number _____

Shop Name _____

Part Number _____

Address _____

Tonkin employee you spoke with _____

City _____

to authorize claim _____

Phone _____

Attach photo of problem

Vehicle Information

Customer Name _____

VIN# _____ Mileage _____

Make _____ Model _____ Year _____

- | | | | | |
|--|--|--|---|--------------------------------------|
| Part: <input type="checkbox"/> bracket | <input type="checkbox"/> fender (R or L) | <input type="checkbox"/> headlight bezel | <input type="checkbox"/> radiator support | <input type="checkbox"/> taillamp |
| <input type="checkbox"/> bmpr cover (F or R) | <input type="checkbox"/> grille | <input type="checkbox"/> hood | <input type="checkbox"/> side marker | <input type="checkbox"/> truck bed |
| <input type="checkbox"/> box side | <input type="checkbox"/> header panel | <input type="checkbox"/> lamp cover | <input type="checkbox"/> side moulding | <input type="checkbox"/> truck lid |
| <input type="checkbox"/> door shell (R or L) | <input type="checkbox"/> headlamp | <input type="checkbox"/> quarter panel | <input type="checkbox"/> tailgate | <input type="checkbox"/> wheel house |

What was wrong with the part? (Give detail below)

- | | |
|---|---|
| <input type="checkbox"/> Adhesive - too little or too much (circle) | <input type="checkbox"/> Installation significantly exceeded "book time" |
| <input type="checkbox"/> Appearance - ripples, dings, mold overflow (circle) | <input type="checkbox"/> Length - too long or too short (circle) |
| <input type="checkbox"/> Attachments - needed, but not included | <input type="checkbox"/> Latch problems |
| <input type="checkbox"/> Attachments - included, but did not work | <input type="checkbox"/> Packing inadequate |
| <input type="checkbox"/> Body line - poor | <input type="checkbox"/> Paint - inconsistent or doesn't adhere well (circle) |
| <input type="checkbox"/> Contour - poor, corners and edges poorly formed | <input type="checkbox"/> Seal missing |
| <input type="checkbox"/> Cut - poor, light or grill cut out location | <input type="checkbox"/> Shipping damage evident |
| <input type="checkbox"/> Gap - inconsistent or too wide (circle) | <input type="checkbox"/> Studs - inappropriate location |
| <input type="checkbox"/> Fit - poor | <input type="checkbox"/> Surface - wavy |
| <input type="checkbox"/> Not flush with adjacent parts | <input type="checkbox"/> Width - too wide or not wide enough (circle) |
| <input type="checkbox"/> Grind marks evident | <input type="checkbox"/> Welds - missing or weak (circle) |
| <input type="checkbox"/> Holes/brackets, poorly placed or wrong size (circle) | <input type="checkbox"/> Welded fastener - inappropriate location |

Location of Problem / Comments / Other: _____

Is the part available for inspection, if necessary? Yes No
Did you return the part to the distributor? Yes No

ATTACH THIS WARRANTY SHEET TO FAILED PART
AND CALL US FOR RETURN PICK UP

P.O. Box 20099 • Portland, OR 97294
12155 N.E. Airport Way • Portland, OR 97220
(503) 546-6556